

9.0 Troubleshooting

Problem	Possible Cause(s)	Suggested Solution(s)
Multiple readings are not giving reproducible results.	<ul style="list-style-type: none">• Unit is out of calibration• Value is being compared to a bubble flowmeter	<ul style="list-style-type: none">• Return the unit to Restek for recalibration*• See Section 12.0 for a discussion of the weaknesses of bubble flowmeters
Unit does not power up	<ul style="list-style-type: none">• Dead batteries	<ul style="list-style-type: none">• Replace with 2 new AA alkaline batteries
Flow value display is erratic/jumpy	<ul style="list-style-type: none">• The ProFLOW 6000 is very sensitive to small changes in flow	<ul style="list-style-type: none">• Allow more time for flow to stabilize

*Contact Restek or your Restek representative for return instructions for servicing a damaged unit. Additional charges may apply if the warranty has expired or the unit is damaged due to misuse.

Call Technical Service at 800-356-1688 or 814-353-1300, ext. 4 (or your Restek representative) if you have any questions about this product or any other Restek product.