

Manufacturing Consistency

Nordson MEDICAL is equipped with multiple injection molding machines including plastic injection molding and over molding including 2-shot and insert molding. Our all-electric injection molding presses are chosen for shot-to-shot consistency and outfitted with the most up-to-date process monitoring software available. Each operator is responsible for product quality at the press and has every tool at their disposal. All molding, secondary operations and packaging take place in a controlled environment to assure component readiness for your production floor.

Rapid Prototyping

Nordson MEDICAL's engineering department is a leader in the industry. Using rapid prototyping and an in-house, high performance 3D printer, we can utilize multiple resins to provide certain material properties to components. We can execute highly representative prototypes and build a mold in two days, allowing us to deliver solutions with testable parts in a short time.

We use a system to verify potential product performance to expedite quality product design and development. The use of several tooling technologies allows us to incorporate innovative materials and processes to provide plastic components in a fraction of the time it may take to utilize metals.

We also execute detailed processes for evaluating application requirements to ensure the design focuses on ease of use, cost efficiency, design manufacturability, and top notch performance.

Regulatory Management

Nordson MEDICAL strives to provide our customers with the most up-to-date technical information, directly from the resin manufacturer, on the resins we use. We maintain a comprehensive list of all material and regulatory information, enabling you to select the most appropriate products for your particular application. Information we provide includes:

- Regulatory data
- Material data
- MSDS
- Typical resin properties
- Sterilization stability information
- Chemical resistance information

Visit www.nordsonmedical.com for technical information.

Custom Packaging and Labeling

Nordson MEDICAL has the ability to provide custom packaging, labeling and private branding to meet your needs, including:

- Trays
- Artwork
- IFUs
- Customized product labels
- Orders made to your specifications
- Unique packaging Information

Customer Satisfaction

As with all of our medical parts, each bag comes with a product certification and traceable lot number. Our parts are manufactured and bagged in a clean room environment to accelerate your own usage.

At Nordson MEDICAL, we are dedicated to exceeding your expectations. As such, it is important to us that when you place an order you know exactly what to expect, when to expect it and that we will do everything we can to ensure that you receive components made to the required specifications.

Nordson MEDICAL implements and regulates an internal customer support system. Our goal is to provide you exceptional service and quality solutions. We track all support issues in order to meet ISO requirements, enhance customer satisfaction, and to continuously improve our initiatives.

When a support issue concerns one of our products, we begin an immediate investigation of our available stock and quarantine any suspected parts. We then complete all required formal corrective actions and inform the customer when the issue is resolved.

To contact customer service, please call us at (888) 404-5837 or (970) 267-5200.

Contact Us

Visit us at www.nordsonmedical.com for all your low pressure fluid management needs.